

## Andrew Moreno

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### Experience

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**Grunt Style** Sept. 2022 - Present  
MarTech Product Owner San Antonio, Texas

- Management and implementation of MarTech software such as CRM, PIM, and E-Commerce to enhance digital marketing.
- Led development teams through full project cycles to optimize MarTech solutions utilizing agile methodologies.
- Developed custom API connections for non-native features, replacing manual and inefficient processes.

**Grunt Style** June 2022 - Sept. 2022  
System Administrator San Antonio, Texas

- Implemented key IT policies and procedures pivotal for the integrity and protection of organizational systems and data.
- Monitored and maintained the network infrastructure eliminating identified threats.
- Established IT SOPs for the opening of retail stores, driving efficiency 230% and cutting costs.

**Grunt Style** Feb. 2022 - June 2022  
Help Desk Technician San Antonio, Texas

- Provided technical assistance to company staff, exceeding SLAs.
- Documented user inquiries and crafted solutions that drove operational efficiency.

### Technical Skills & Certifications

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**Languages:** C#, C++, C, JavaScript, HTML/CSS

**Certifications:** Certified Scrum Product Owner ([CSPO](#))

**Skills:** Agile, Jira, Confluence, HubSpot, Salsify, Shopify, Microsoft Office, Excel, Project Management, Backlog Management, Teamwork, Leadership

### Education

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**Northwest Vista College**  
Associate of Science: Computer Science

Est. December 2025  
San Antonio, Texas